

# The New FiOS Interactive Media Guide

## More features and even more intuitive!

At Verizon, we believe that customer feedback is essential to providing great service. Verizon FiOS® users have requested more on-screen features, which is why we're introducing new, enhanced capabilities for the Interactive Media Guide. The enriched guide has a fresh new look with cutting-edge features\*, **but the way you use it hasn't changed.** The overall functionality you've come to expect is simply more amazing!



For more details, tune in to **channel 131** or visit us on the web at [verizon.com/fiostvcentral](http://verizon.com/fiostvcentral).

\*New features are not available on Motorola QIP 2500 P1 and QIP 2500 P2 set-top box models. You can find your model number on the front of your set-top box in the lower left corner.

## Everything you need — right at your fingertips



### Next Generation Search Capabilities

- Find what you're looking for faster.
- Search feature predicts what you're looking for and provides potential matches.
- Filter and sort by channel, time or even media type (HD, On Demand, etc) to easily locate your favorite programs.



### Enhanced DVR Functionality

- Watch programs in one room, pause, and continue in another with Multi-Room DVR. [Click here](#) for more information.
- New "play all" and "delete all" options make managing your favorite series recordings even easier.
- DVR Chaptering allows you to quickly jump forward or backward through chaptered scenes of your recordings.
- Expand your storage capacity! You are now able to add an external hard drive for more memory. [Click here](#) for more information.



### Expanded Parental Controls

- The all-new Setup Wizard quickly filters programming based on a child's age.
- Block out daily programming during key time slots — like homework time!



**Video On Demand now offers the flexibility to buy, rent and view movies when and where you want.**

- Your mobility is virtually unlimited! Flex View works with your existing FiOS® TV service, most set-top boxes, computers and many smartphones.
- You'll find hundreds of popular entertainment choices available to buy or rent.
- To begin using Flex View, visit [verizon.com/flexview](http://verizon.com/flexview) to download the Media Manager.



## Fast & Easy High Speed Internet Solutions

**Verizon In-Home Agent is 24/7 support — no waiting on the phone for answers.**

- It's available on your TV and accessible as a FREE PC application.
- Get fast, easy answers to common FiOS questions about programming your remote, setting parental controls and more.
- Download Verizon In-Home agent today at [verizon.com/inhomeagent](http://verizon.com/inhomeagent).

## Things to note on the day your on-screen guide is updated:

- Your set-top box will automatically reset to accommodate the new on-screen guide and additional features in the early morning hours of your upgrade. Therefore, you may hear or see your set-top box resetting, but don't worry — you are not experiencing a technical issue.
- You will notice a new color scheme, font size and graphics. To change screen dimensions, please go to the Main Menu, select "Settings" and then select "Set Top Box".
- For additional assistance with your new on-screen guide, please go to the Main Menu, scroll to "Customer Support" and then select "Help Videos".

To offer suggestions for future on-screen enhancements, blog with us at [forums.verizon.com](http://forums.verizon.com)

**FiOS**  
A NETWORK AHEAD