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Mr. John Traversy
Secretary General
Canadian Radio-television and
Telecommunications Commission
Ottawa, ON K1A 0N2

January 12 2012

Subject: CNOC Part I Application requesting expedited relief to address implementation of the capacity model approved in Telecom Regulatory Policy CRTC 2011-703 – Electronic Box comments on implementation treatment

1. Electronic Box is in receipt of CNOC part I application;
2. Electronic box is hereby filing its comments pursuant to this request;

The CRTC asked:

- i. maintain the terms and conditions as final with implementation on 1 February 2012,
- ii. make the terms and conditions interim as of 1 February 2012, or
- iii. delay the implementation date until CNOC's application has been resolved.

3. Electronic Box is strongly against delayed any further the implementation of TRP 2011-703 as this would create irreparable harm to independent ISP business.
4. In its view, Electronic Box believe that making terms and conditions interim as of 1 February 2012 would be the less harmful option given the challenges raised by CNOC.
5. Electronic Box had to do significant changes to its internal billing system to comply for 1 February 2012 changes. In a letter sent to our clients dated 2 January 2012, we announced our new rates for TPIA on Videotron network and GAS DSL with Bell Canada. Since then,

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thousands of end-users made modifications to their account and hundreds of new clients are in the process of getting a connection installed with Electronic Box. Back pedalling 2 weeks from implementation date would cause irreparable harm to our company and a massive workload.

6. Electronic Box also agree with CNOC request to not force independent ISP to do realm splitting for business vs. residential customers during the interim period.

Yours sincerely,

Jean-Philippe Béique – B.A. MIS
CEO
Electronic Box Inc.

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