

Teresa Murphy
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June 4, 2013

Mr. John Traversy
Secretary General
Canadian Radio-television and
Telecommunications Commission
Ottawa, ON K1A 0N2

Re: Telecom Notice of Consultation CRTC 2013-80; Review of outstanding wholesale high-speed access service issues related to interface rates, optional upstream speed rates, and modem certification requirements (TNC 2013-80) Additional Comments following Comments to Interrogatories
File No. 8661-C12-201303487

Dear Mr. Traversy,

1. I wish to update statements I made in my March 25, 2013 Intervention.
2. On Page 2, paragraph 13 of my March 25, 2013 Intervention, I stated

Just recently Teksavvy has been able to acquire the Sagemcom modem that Bell rents to their own customers, and in the coming days will now be renting or selling them based on the clients preferences.

3. Further updates from various TekSavvy employees on DSLReports.com confirm that any purchased modems would have come from Bell Companies, instead of Sagemcom themselves.¹ This was confirmed via a recent conversation with a TekSavvy employee.
4. However, due to the still-existing issue where Bell companies refuse to authorize any sort of “BYOM” (bring your own modem) on GAS (even to the point of refusing an installation order with a Sagemcom modem which was previously used on the Bell Companies’ retail networks, and subsequently purchased from Bell²), users are still stuck in limbo. They are not able to purchase their modem from the Bell Companies, nor able to bring their own VDSL2-compliant modem, known to be compatible with the 7330 DSLAMs. Users are forced to rent their modem from Bell Companies, despite in some cases, the Bell modem never leaving the shipping box.
5. I can only assume TekSavvy’s plans to benefit their customers are on hold, pending completion and subsequent finding of this consultation.

¹ <http://www.dslreports.com/forum/r28128855-MODEM-Options> - See ‘buyout’ option for users currently renting modems

² <http://www.dslreports.com/forum/r28290142->

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