

NOTICE TO BRIGHT HOUSE NETWORKS CABLE CUSTOMERS

This notice is to inform our Bright House Networks customers of upcoming changes to their cable programming lineup.

From time to time our agreements with cable channels and television stations come up for renewal. While we do not anticipate any loss or disruption of service, regulations require us to notify you of the possibility of losing programming. Therefore, please be advised that our agreements with CCTV News, Gol TV, MLB Extra Innings, MLB Network, MLB Strike Zone HD, NHL Center Ice, NHL Network, and Youtoo remain in effect on a month-to-month basis, but we may have to cease carriage in all formats if our authority to continue is withheld. Also, our agreements with Jewelry TV and Outdoor Channel expire on April 30, 2014 and we may have to cease carriage in all formats if our authority to continue is withheld.

We are working diligently at this time to come to acceptable and fair terms with all these channels.

On or after May 7, 2014, EPIX On Demand will be added to premium channel 657.

Bright House Networks utilizes a new digital video delivery technology known as Switched Digital Video (SDV). SDV is a robust bandwidth management system that makes it possible to offer more digital video programming services than before including new HD channels. To be able to offer more new video services, Bright House Networks will be moving some existing programming services to the new SDV system as well as adding new services on the SDV system.

On or after April 1, 2014, the following services will be added to the SDV system. Effective on or after April 1, 2014, if you are a Starz package customer, you may need to exchange your digital converter for a different model in order to receive these new HD channels:

Starz Comedy HD East	Premium Channel 1736
Starz Edge HD East	Premium Channel 1732
Starz in Black HD East	Premium Channel 1733
Starz Kids & Family HD East	Premium Channel 1734
Starz Cinema HD East	Premium Channel 1735

On or after May 1, 2014, the following service will be added to the SDV system:

MavTV	Sports Pass channel 430
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On or after May 7, 2014, the following services will be added to the SDV system:

EPIX	Premium channel 655
EPIX2	Premium channel 656
EPIX Drive-in	Premium channel 658
EPIX HD	Premium channel 1655
EPIX2 HD	Premium channel 1656
EPIX3 HD	Premium channel 1657

These services will not be available on uni-directional retail devices as of the date(s) noted above. If you want to subscribe to these services, you will need a digital set-top box or tuning adaptor from Bright House Networks. Customers may continue to use their uni-directional retail device and CableCARD to receive video programming other than the programming delivered on the SDV system. Customers who also utilize a digital set-top box or tuning adaptor will be able to receive video programming delivered on the SDV system. Customers will be notified in advance of any other programming changes.



For more information,
please call 1-866-876-1872
or visit www.brighthouse.com

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