

# How to post in direct forum

Thursday, June 19, 2014  
3:10 PM

**BROADBAND**  
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**bright house** NETWORKS About

Welcome to the DSL Reports Bright House Networks Forum. A member to member place to ask question help, or generally discuss Bright House Networks High Speed Cable Internet, Television and Phone Service offerings, outages, customer service related issues, etc.

Please note! This is a PUBLIC FORUM, and is not affiliated with Bright House Networks in any way. Post private information in this forum will be removed if seen by Moderators. [Forum FAQ](#)

Group: [All](#), [Internet, TV, Phone, Home Security, Tampa, CFL, Indy, Detroit, Birmingham, Bakersfield](#)

Bright House Networks **Bright House Networks Direct**

Topic

VPN issue by bata

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**bright house** NETWORKS About

Bright House Networks and Broadband Reports have created this space where you can ask for assistance directly from the Bright House Network's team. This is a SECURE area for member-to-tech communication. BBR members with full read and post access are BHN Techs working to solve customer issues to the best of their ability. Questions about this forum should be directed to the forum moderator.

*Bumping or responding to your posts will cause a longer than normal response time. This is due to the fact it will not be in the unreplied sections any more! Also, please do not attempt to read other's threads or post there, they are not supposed to be read by default. Please keep all communications to one thread, not multiples.*

Mon-Fri - 8:00 a.m.- 10:00 p.m. EST with 5 hour max response on initial inquiry. Sat-Sun & Holidays - Same day no hour max.

Latest reviews for Bright House:

- 3.6% Quality of service below market standard usually, .. [new](#)
- 7.6% Cable is time-tested and currently still fast enough to be relevant [new](#)
- 62% Solid service so far. Support in forums and good installer made things right. [new](#)
- 3.5% Very solid service, period!

Screen clipping taken: 6/19/2014 3:12 PM