

[≡ MENU](#)Staten Island, NY 10304 [📍](#)[Q](#)Better TWC / **Internet**

Faster. Clearer. More reliable.

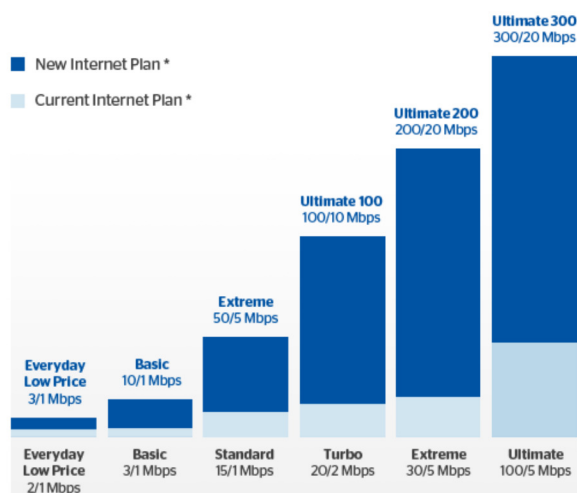
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Faster Internet



Enjoy more of what you love with better, faster Internet. You'll experience ultra-fast Internet speeds up to 300Mbps to download, stream, and search up to six times faster.*

If you own your modem and need to check if it's compatible with the new speeds, see below.

[Check Modem >](#)

Check out your new Internet speed

We're moving you to a better Internet plan that increases your speed at no additional cost. Not sure what plan you're on?

[View Your Account >](#)



If you lease a TWC modem:

We will notify you if your current equipment will not support the new speeds. We will provide a new, state-of-the-art modem at no additional cost if one is needed.

Once you receive a new modem and Easy Connect Kit, you will need to:

- Connect your new modem using the instructions included with the Easy Connect Kit.
- Activate your new modem by calling 1-855-704-4503
- Return your old modem using the prepaid label provided.

If you own a modem/router:

If you've purchased your own modem, [check our list of approved modems](#) to learn which modems are compatible with your TWC Internet service.

[See our page devoted to modem activation](#) for instructions on how to connect and activate your purchased modem.

You also have the option of leasing a modem from us. Leasing a modem from Time Warner Cable ensures you always have the right equipment and comes with ongoing technical support. A small monthly lease fee will apply if you select this option.

[Watch Video >](#)

[Download Video >](#)

[Approved Modems >](#)

[Modem Activation >](#)

*Actual speeds may vary. Not available in all areas. Some restrictions apply. Customers must be in good standing in order to receive the new modem. ©2014 Time Warner Cable Enterprises LLC. All Rights Reserved. Time Warner Cable and the eye/ear logo are trademarks of Time Warner Inc. Used under license.

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