

Products and Services Pricing Guide

Rates current as of this billing statement.

Serving: Georgetown, Pflugerville, Leander, Jarrell

Monthly Service Charges	Price Per Month
Video Services:	
Limited Basic	\$33.24
Expanded Basic	\$33.86
Safeguard (Wire Maintenance)	\$5.00
Broadcast Station Surcharge	\$5.08
Digital Cable Services:	
Movie Package	\$10.00
Variety Package	\$10.00
Sports & Information Package	\$11.00
Mi Conexión	\$6.00
Additional Digital Gateway (does not include equipment)	\$0.00
Premium Services:	
HBO	\$18.50
Cinemax	\$16.00
Showtime/The Movie Channel	\$16.00
Starz	\$16.00
Pay-Per-View (per activity):	
Movies	\$4.99
Adult	Varies
Events	Varies
On Demand (per activity):	
New Release Movies	\$4.99
Library Movies	\$2.99
New Release Movies - High Definition	\$5.99
Library Movies - High Definition	\$5.99
Adult	Varies
Events	Varies
Karaoke (monthly)	\$6.99
Anime (monthly)	\$6.99
WWE Classics (monthly)	\$6.99
Disney Family Movies (monthly)	\$4.99
Disney Channel (monthly)	\$3.99
High Definition (HD) Services:	
HD Broadcast	No Charge
HD Basic	No Charge
HD Plus	\$8.00
HD Premium Channels	Included with Premium Subscription
High-Speed Internet Services:	
Internet 30.0	\$74.00
Internet 50.0	\$105.00
Internet 107.0	\$116.00
Internet 300.0	\$130.00
WiFi @ Home	\$10.00
Safeguard (Wire Maintenance)	\$5.00
Phone Services:	
Telephone Service Only	\$50.95
Telephone Service with Video or High-Speed Internet Service	\$25.00
Telephone Service with Video and High-Speed Internet Service	\$25.00
Second Line Service Fee	\$20.00
Listed Telephone Number	No Charge
Additional Listing for the Same Telephone Number	No Charge
Non-Published Telephone Number	\$6.50
Voice Mail	\$4.95
Safeguard (Wire Maintenance)	\$5.00
Security Services:	
Safeguard (Wire Maintenance)	\$6.25
Suddenlink Monitoring Fee	as low as \$20.00
Add on products	Varies
Phone Installation, Service & Other Charges:	
Telephone Installation - Up to two lines	\$40.00
Additional Telephone Line Install	\$10.00
Account Change	\$25.00
Additional Jack Same Trip	\$20.00
Additional Jack Separate Trip	\$20.00
Directory Listing Change	\$10.00
Field Collection Fee	\$20.00
Service Deposit (when required)	\$10.00
Telephone Reconnect	\$20.00
Telephone Service Call	\$40.00
Telephone Number Change	\$22.50
Voice Mail Installation - after initial install	\$5.00
Wall Fish	\$25.00

Equipment: (monthly rental charges)	
Standard Digital Receiver	\$7.00
High Definition (HD) Receiver	\$7.00
Digital Video Recorder (DVR) Service	\$15.00
HD/DVR Receiver/Service	\$15.00
Cable Card	\$2.50
TiVo Receiver	\$15.00
TiVo Stream	\$10.00
TiVo Mini	\$7.00
DVR Receiver	\$15.00
Remote (Purchase)	\$15.00
House Amp (Purchase)	\$40.00
Cable Modem (Purchase)	\$50.00
Docsis 3.0 Modem (Lease)	\$5.00
Docsis 3.0 Modem (Purchase)	\$50.00
SLDigitalLink	No Charge
Unreturned Equipment Fees:	
Standard Digital Receiver	\$250.00
High Definition (HD) only or DVR only Receiver	\$475.00
HD/DVR Receiver	\$500.00
Remote Control	\$15.00
Cable Card	\$82.50
Cable Modem	\$75.00
Docsis 3.0 Modem	\$50.00
MTA - Phone Modem	\$130.00
Wireless Modem/Router	\$82.00
SLDigitalLink	\$40.00
TiVo Mini	\$150.00
TiVo Stream	\$150.00
TiVo Receiver	\$350.00
TiVo Wireless G Adapter	\$30.00
Video and Internet Installation, Service & Other Charges:	
Video Activation Fee	\$40.00
Additional TiVo Activation	\$25.00
HSI Activation Fee	\$40.00
Reconnect Service	\$20.00
Additional Outlet	\$25.00
Change of Service:	
Special Trip	\$40.00
Computerized	\$5.99
1st Outlet - Pre-wired, install	\$40.00
1st Outlet - New Install	\$40.00
Each Additional Outlet - Initial Install	\$10.00
Each Additional Outlet - Separate Trip	\$10.00
Upgrade Service	\$25.00
Safeguard (Wire Maintenance)	\$5.00
Field Collection Fee	\$20.00
Change of Service Transaction Fee	\$5.99
Returned Payment Charge	\$30.00
Service Deposit (when required)	\$25.00
WiFi Installation	\$40.00
Past Due Fee	\$8.00
Pay by Phone:	
Check/Credit/Debit - Live Agent	\$5.00
Automated System	No Charge
Online Payment	No Charge



For your convenience we accept Visa, MasterCard, American Express & Discover.

General Information

Taxes, fees and surcharges, including a broadcast station surcharge, may apply and are not included within monthly prices. A minimum of Limited Basic service is necessary to receive other levels of video service. A receiver and remote may be necessary to receive certain services. Certain services are available separately or as part of other levels of service. Programming, pricing, channel locations and packaging may change at any time. Non-standard installations are priced separately. Equipment required for advanced video and High-Speed Internet services.