Broadband Report Card - December 2014

Provider: Cablevision
Package: 15x5
Unit ID:

There's more to broadband performance than speed alone. We're measuring a range of different metrics to get the complete picture on performance of ISPs nationwide. This report card shows how your broadband connection has performed over the last month.
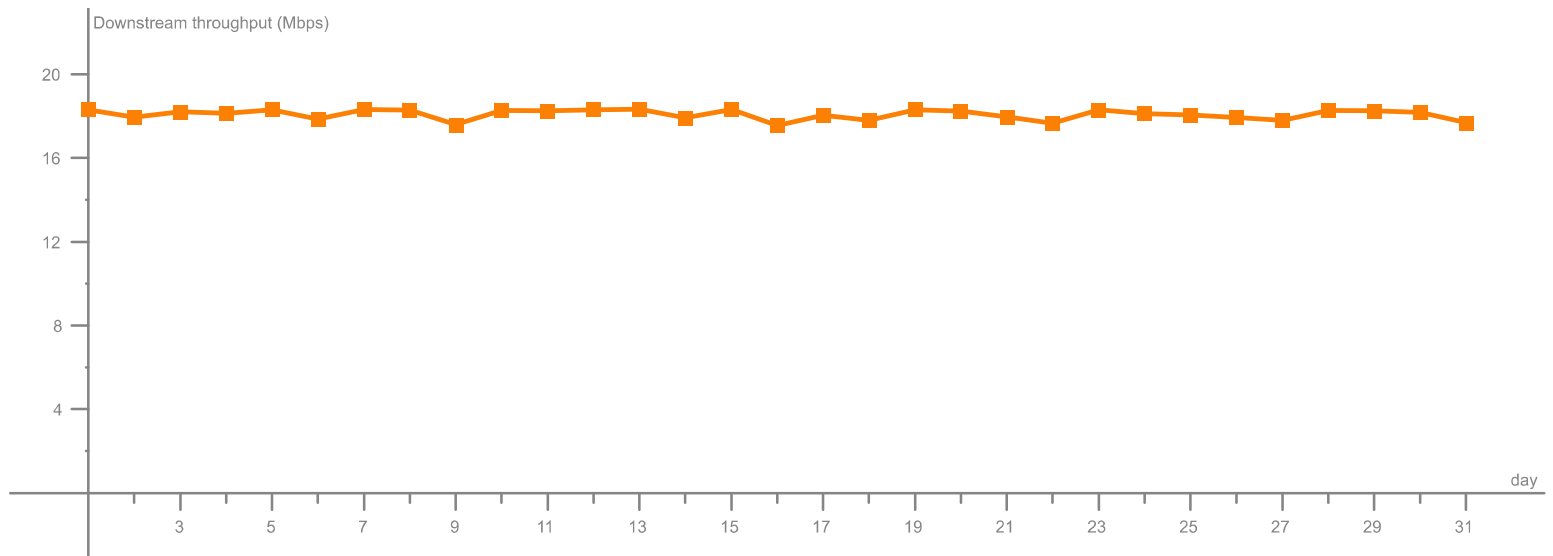
Project Update

Downstream throughput

Downstream throughput (or download speed) is the most commonly associated metric with broadband performance. It dictates the rate at which your computer will be able to fetch content (e.g. web pages, pictures, music, video etc) from the Internet.

18.08Mbps
Average

11.65Mbps Min 10pm, Tue 30th Dec

18.39Mbps Max 9pm, Tue 2nd Dec
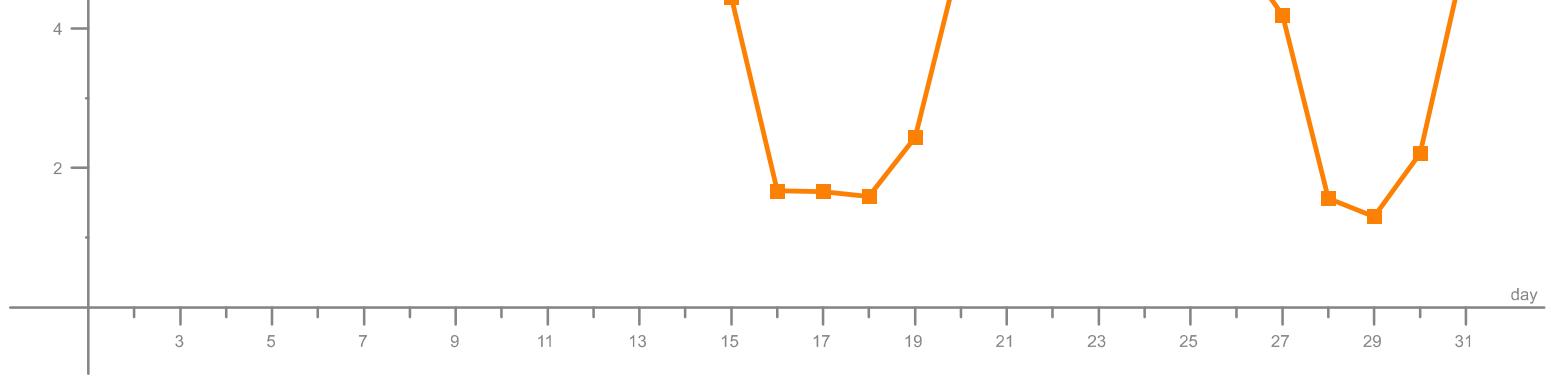

Upstream throughput

Upstream throughput (or upload speed) is the measurement of the rate at which your computer will be able to send or upload content (e.g. pictures, music, videos etc) to the Internet.

4.28Mbps
Average

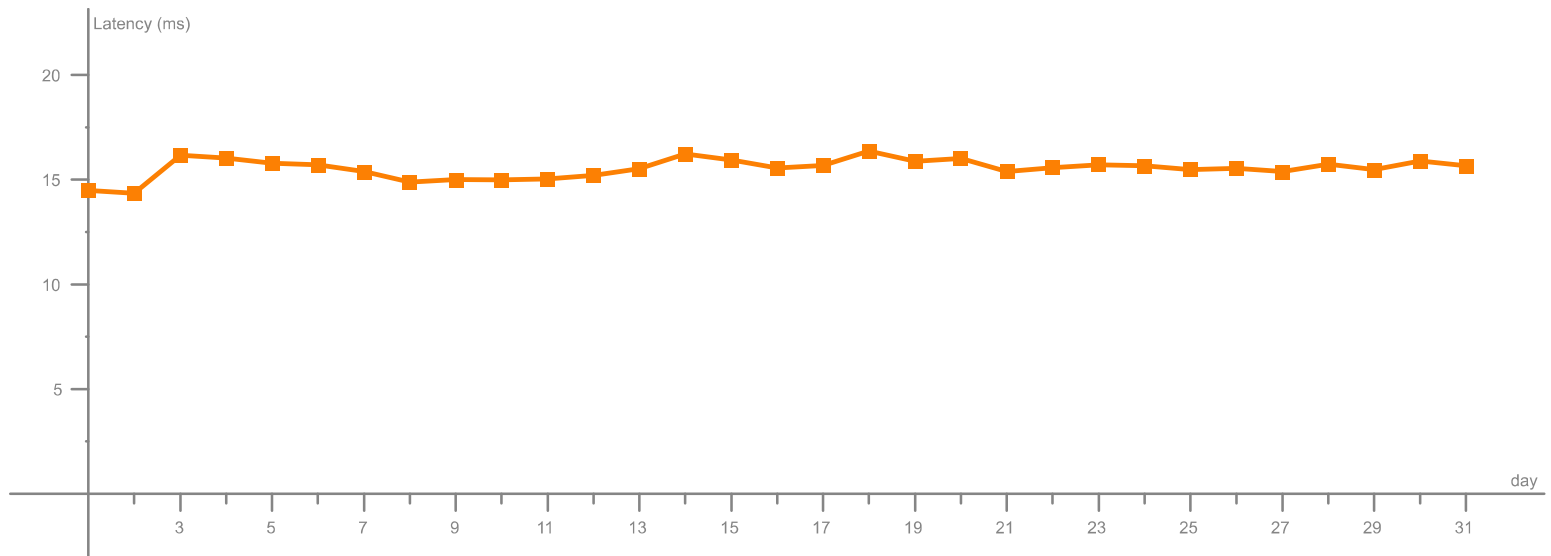1.12Mbps Min 12am, Mon 29th Dec

5.48Mbps Max 2pm, Mon 22nd Dec

Latency

Latency is the measurement of how long it takes one packet to be sent to one of our test servers, and then returned back to you. This can effectively be thought of as the responsiveness of the connection between your home and our servers out on the Internet.

15.54ms Average

13.69ms Min 12am, Mon 1st Dec
21.52ms Max 8pm, Fri 12th Dec
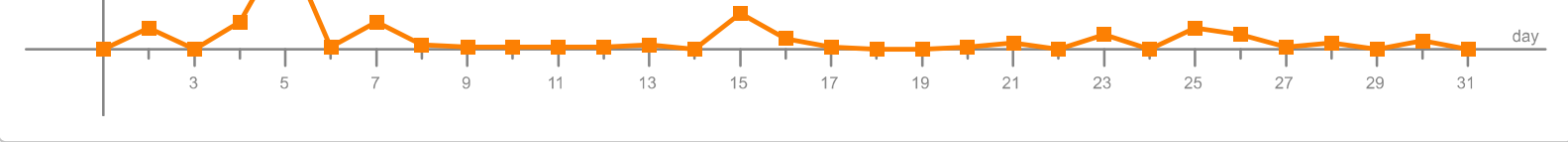
Latency (ms)

day

Packet loss

Packet loss is relatively rare in modern networks. That said, some broadband providers have been known to suffer high packet loss at peak times. If this is the case for your ISP then you may find that time sensitive applications such as Voice over IP (VoIP) and online gaming will suffer.

0.05% Average

0.00% Min 12am, Mon 1st Dec
8.07% Max 9pm, Thu 4th Dec

Packet loss (%)

If a metric is not viewable, we have not received sufficient amount of data over the last month.