



Broadband Report Card - January 2015

Provider: Cablevision

Package: 101x35

Unit ID:

There's more to broadband performance than speed alone. We're measuring a range of different metrics to get the complete picture on performance of ISPs nationwide. This report card shows how your broadband connection has performed over the last month.

Project Update

Our new SamKnows [website](#) has recently gone live - check it out!

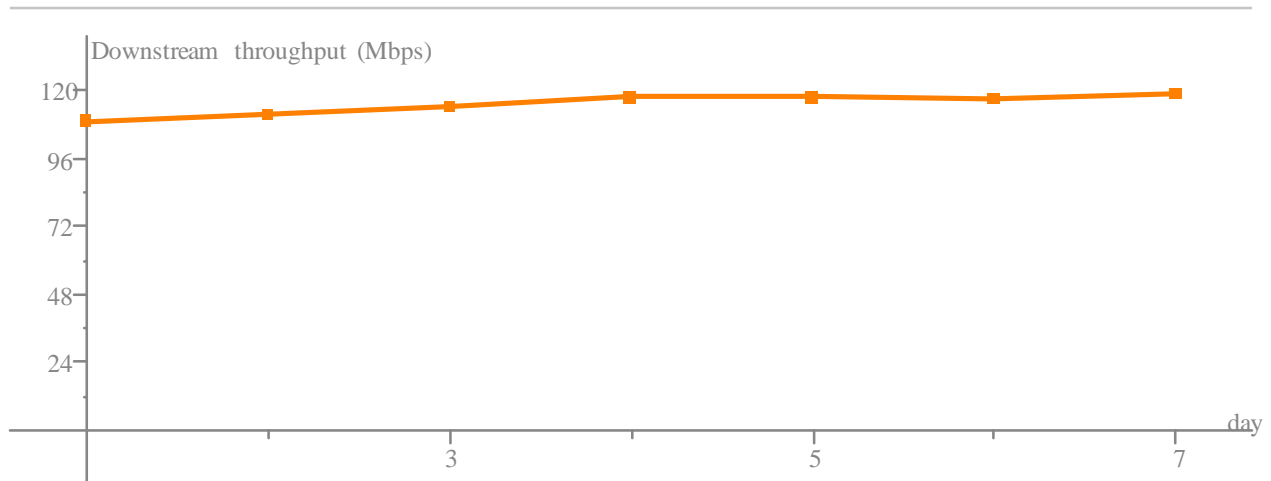
If you would like to be kept informed of the latest SamKnows developments around the world you can find us on [Facebook](#), [Twitter](#) or [Google+](#).

Downstream throughput

Downstream throughput (or download speed) is the most commonly associated metric with broadband performance. It dictates the rate at which your computer will be able to fetch content (e.g. web pages, pictures, music, video etc) from the Internet.

114.87Mbps
Average

56.34Mbps Min 6am, Thu 1st Jan
118.65Mbps Max 4am, Fri 2nd Jan

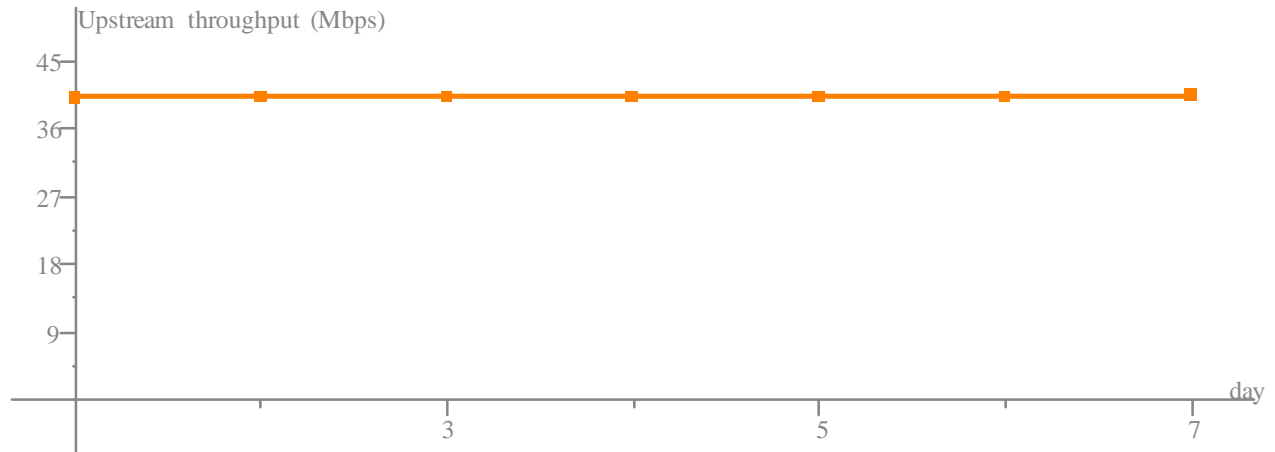


Upstream throughput

Upstream throughput (or upload speed) is the measurement of the rate at which your computer will be able to send or upload content (e.g. pictures, music, videos etc) to the Internet.

40.14Mbps
Average

38.58Mbps Min 10am, Thu 1st Jan
40.47Mbps Max 12am, Mon 5th Jan

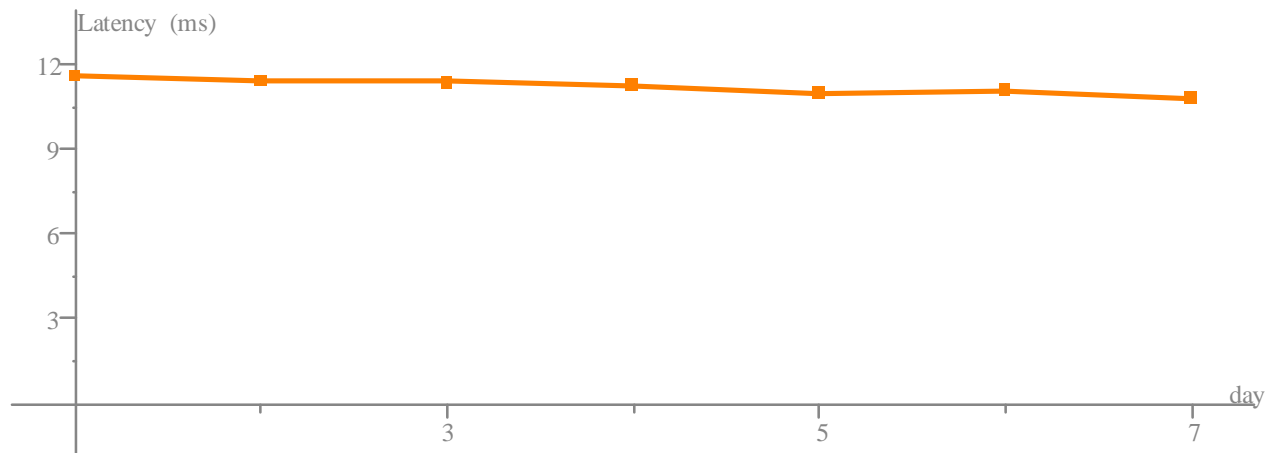


Latency

Latency is the measurement of how long it takes one packet to be sent to one of our test servers, and then returned back to you. This can effectively be thought of as the responsiveness of the connection between your home and our servers out on the Internet.

11.17ms
Average

10.50ms Min 9pm, Tue 6th Jan
12.20ms Max 3pm, Fri 2nd Jan

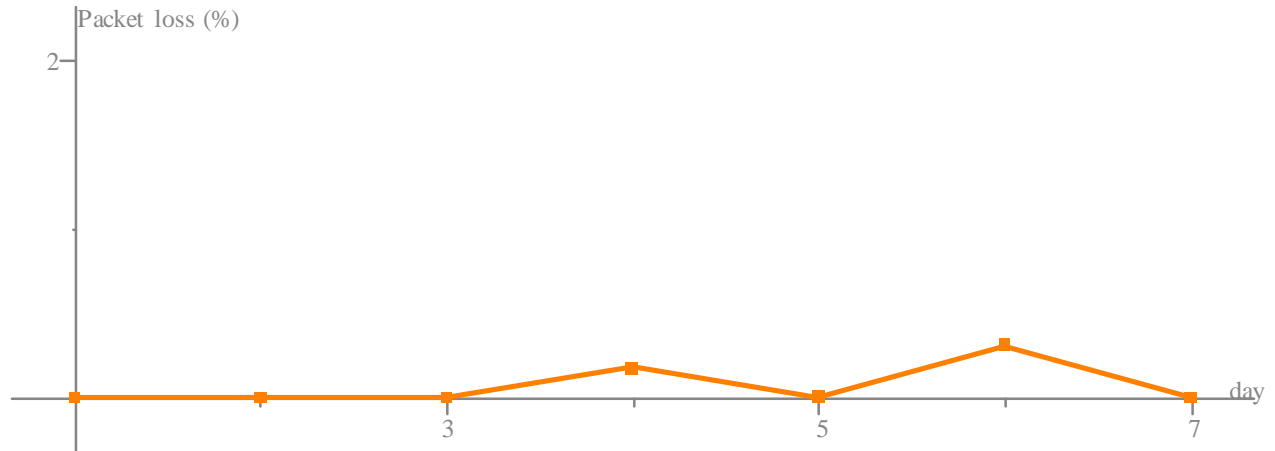


Packet loss

Packet loss is relatively rare in modern networks. That said, some broadband providers have been known to suffer high packet loss at peak times. If this is the case for your ISP then you may find that time sensitive applications such as Voice over IP (VoIP) and online gaming will suffer.

0.07%
Average

0.00% Min 12am, Thu 1st Jan
6.99% Max 9pm, Mon 5th Jan



If a metric is not viewable, we have not received sufficient amount of data over the last month.